

How the Service Works

There are two services available:

1. Books on Wheels-Personal Delivery Service

- Library staff will select materials based on your individual request or reading preference. At a mutually agreeable time, a volunteer will deliver those items every four weeks to your home or place of residence. If feasible, volunteers may deliver up to two times a month. The Library will retain a profile of your reading interests and materials borrowed to ensure service satisfaction. This information will be collected under the Municipal Freedom of Information and Protection of Privacy Act and will only be used for the purpose of providing the home delivery service

2. Homebound Access Card

- An authorized individual can take out books on behalf of a homebound person and receive the special lending privileges. Residents may actually hold two types of library cards.

Who is Eligible?

The following individuals may qualify for the library delivery program:

- Seniors and adults with disabilities who are homebound due to frailty or any type of disability
- Individuals who are convalescing, or suffering from an illness or injury, long term or short term (short term must be longer than the borrowing period)
- Persons with mobility issues

If already a library patron, you must be in good standing with the library before Books on Wheels Service commences.

Services and Privileges

Materials for loan include:

- Regular and large print books
- Paperbacks
- Audiobooks and Playaways
- CDs, VHS tapes and DVDs older than 6 months

Current bestsellers, new DVDs, magazines and any materials of the seven-day loan category are excluded

Borrowing Period

Due to the special nature of the service, fines are waived for homebound users; however they are responsible for any loss or damages to the materials borrowed. The borrowing period for all materials is 4 weeks.

Volunteers

Volunteers for this service are to deliver library materials only. This is not a service to pick up mail, prescriptions or socialize. If the volunteer and library service subscriber enjoy a prior relationship, a long visit should be done other than part of a library delivery.