

Strategic Plan 2004

Maple Acre refurbishing – new interior painting in 2003, new furnishings (tables, chairs, shelving) installed in spring, with a Grand Re-Opening on April 24.

Exterior painting of Maple Acre completed October 2004.

Move to a new system: Automation committee appointed; criteria and systems reviewed and the new Dynix Horizon system chosen over summer. An application to Trillium Foundation to support this process was made in November.

Teen Book Club for age 11 – 14 inaugurated.

Fahrenheit 451: Freedom to Read Book Club designed for high school students was launched February 22. It was shortlisted for Minister's Award for Innovation in the small library category.

Heart of Niagara Reading Series was an exceptional success, with 160 adults and 50 children attending four author readings.

Partnership with local schools to provide an author speaking to several grades of children was done with A.K.Wigg and Pelham Center.

Mission Statement

The Pelham Public Library, the informational and cultural hub of the community, will provide accessible and equitable life-long learning and leisure materials for the Town of Pelham. Through our staffing, collections, programs, and buildings, the Library provides a relevant and convenient portal to resources and services.

Town of Pelham Public Library Board Consolidated Statement of Financial Activities

For the Year Ended December 31, 2004

	Budget 2004	Actual 2004 (Unaudited)
Revenue		
Municipal contribution	422,310	422,310
Municipal reserve contribution	-	22,750
Grants (Note 2)	23,300	65,063
Transfers from donation trust fund	-	33,215
Development charges	10,000	10,000
Other (Note 3)	29,200	43,956
Total revenue	484,810	597,294
Expenditures		
Salaries, wages and benefits (Note 4)	313,000	313,527
Books, periodicals and other media	75,600	90,904
Electronic resources and maintenance	8,000	7,853
Administration	14,900	16,143
Furnishings and office equipment	2,700	61,886
Insurance	2,450	2,528
Utilities	18,260	18,484
Repairs and maintenance	49,000	52,924
Supplies	4,400	9,481
Programs	1,500	27,360
Total expenditures	489,810	601,090
Net revenues (expenditures)	(5,000)	(3,796)
Surplus, beginning of year	15,611	15,611
Surplus, end of year	\$10,611	\$11,815

Vision Statement

As a vibrant, efficient, responsive institution we will fulfill community development needs within our traditional context and anticipate new avenues for expanding our role as the cultural cornerstone of the community.



TOWN OF PELHAM PUBLIC LIBRARY Annual Report 2004



Visit Our New Website
www.pelhamlibrary.on.ca



Board of Trustees 2004

- Robert Winter, Chairperson
- C. Richard McDermott, Vice Chair
- Malcolm Allen (Councillor)
- Mary Balint
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- Harland Young

Library Staff 2004

- Elaine Anderson
- Brigitte Armour
- Maria Calcagno
- Barb Cosby
- Heather Crole
- Tara Druzina
- Frances Giles
- Peggy Grady
- Clare Irwin
- Jo-Anne Teeuwssen
- Nancy Ward

Stephanie Stowe, Library Director
 June Bowslaugh, Assistant Director

Special thanks to the Library Staff for their effort and dedication throughout 2004!

Photo Captions

1. New circulation desk at Fontheil Branch, making accessibility possible.
2. Frances Itani, author of "Deafening," signs a copy of her book for Joan Chick, Friend of the Library.
3. Volunteers Maria and Joe Bouchard enjoy a well-deserved refreshment at the Volunteer Appreciation social.
4. Library Board Chair Robert Winter and Town of Pelham Mayor Ron Leavens cut the ribbon to the newly refurbished Maple Acre Branch on April 24.
5. Catherine Gildiner, author of "Too Close to the Falls," one author in our new Heart of Niagara Fall Reading Series.
6. Loris Lesynski, children's author, mesmerizes her audience with silly rhymes and stories.
7. Newly-refurbished Maple Acre Branch Adult Area.
8. The Smudge Fundaes entertain at the Library's Hallowe'en spook-tacular!

Thanks to:

- Pelham Art Festival 
- Trillium Foundation 
- Early Years 
- HRDC
- Friends of the Pelham Library 
- Maple Acre Friends
- TD Friends of Environment
- Canada Council of the Arts 
- TD Summer Reading Program
- Community Access Program 
- Fairview at Rockway Bed and Breakfast 
- Local businesses, service clubs and individuals
- EDS Canada

 Industry Canada
 Community Access Program

 Human Resources Development Canada

Another great year!

On behalf of the Library Board and staff, we are pleased to report that the Pelham Public Library has had another wonderful year. Our system circulation of all materials rose yet another 12% over 2003. Our circulation has now **increased almost 40% in 3 years.**

Maple Acre Branch was fully refurbished in 2003-4 with new paint (inside and out) and new furnishings. We were able to make the circulation desk and the interior of Fontheil more accessible. These improvements would not have been possible without the support of Trillium Foundation, the Pelham Art Festival, the Maple Acre Friends and the Pelham Library Friends.

The Library completed an extensive audio-visual recataloguing project in 2004, with the help of HRDC. The entire collection is now easily accessible to staff and library users.

The Library Board made several policy changes to make people's hectic lives easier. The borrowing time for DVDs/videotapes was increased to seven days; children may now borrow juvenile DVDs/videotapes, and parents may allow their children age 12 – 17 to borrow any unrestricted DVDs/videotapes.

In recent years this library has become noted for its excellent range of programs. In 2004 we introduced new book clubs for young people, the Fahrenheit 451: Freedom to Read Book Club

(finalist for the Minister of Culture's Award for Innovation) and the Heart of Niagara Author Reading series.

Unbelievably, in 2004, the attendance for programs was 7,081 people. This is a **32% increase** over 2003. Our library now has a program attendance rivalling that of libraries up to three times our size.

A final thanks to the many groups, volunteers, businesses, individuals, staff and the Library Board for their great support throughout the year.

With your help we've had another year of exceptional accomplishments and milestones!

Robert Winter Board Chair Stephanie Stowe Library Director

Library Statistics

	2003	2004	% Increase
Circulation of All Materials			
Fontheil	120,572	134,157	11%
Maple Acre	14,596	17,046	17%
System Total	135,168	151,198	12%
Internet Bookings	10,306	13,405	30%
Collection	55,714	57,648	
Membership	11,286	8,453	-25%*

*Membership files culled during 2004

Programming Statistics

Programs	2003	2004	% Increase
Number of Programs	497	485	-2%
Program Attendance	5,387	7,081	32%