



The Town of Pelham Public Library

Board of Trustees 2005

Robert Winter, Chairperson
 C. Richard McDermott, Vice Chair
 Malcolm Allen (Councillor)
 Mary Balint
 Peter Ferguson
 Bob Gibson
 Ivan Roden
 Sharon Singer
 Harland Young

Library Staff 2005

Judy Abo Nassar
 Elaine Anderson
 Brigitte Armour
 Barb Cosby
 Heather Crole
 Tara Druzina
 Frances Giles
 Peggy Grady
 Clare Irwin
 Jo-Anne Teeuwsen
 Nancy Ward

Stephanie Stowe, Library Director
 June Bowslaugh, Deputy Library Director

Special thanks to the Library Staff for their effort and dedication throughout 2005! June Bowslaugh and Jo-Anne Teeuwsen did an extraordinary job staging the Dynix system. Welcome to Judy Abo Nassar, our new Child/Youth Services Coordinator.

Our Thanks to:

- Pelham Art Festival
- Trillium Foundation
- Early Years
- Service Canada Summer Career Placement
- Friends of the Pelham Library
- Maple Acre Friends
- Niagara Community Foundation
- Canada Council of the Arts
- TD Summer Reading Program
- Community Access Program
- Local businesses, service clubs and individuals



Photo Captions

Recognizing the Trillium Foundation Grant
Top - At the Grand Opening of the new Dynix system. (L. to R.) Jo-Anne Teeuwsen, Catalogue/Computer Technician; Ron Leavens, Mayor, Town of Pelham; Manfred Fast, Trillium Foundation; Robert Winter, Board Chair; June Bowslaugh, Deputy Library Director.

Award Winners !

Bottom - Recognizing our partners upon receipt of the Angus Mowat Award of Excellence for Development of Child/Youth Services. (L. to R.) Ron Leavens, Mayor, Town of Pelham; Robert Winter, Board Chair; Colleen McCarthy, Friends of Maple Acre; Judy Abo Nassar, Child/Youth Services Coordinator; Stephanie Stowe, Library Director; Els Swart, Pelham Art Festival; Margaret Andrewes, Early Years Ontario; Gerry MacDonald, Friends of Pelham Library. (Photo courtesy of The Voice)



Town of Pelham Public Library

Annual Report 2005



New Automation System



Winner Angus Mowat Award of Excellence

2000 - 2005 Circulation Increase of 43%

2005 Annual Report

This year saw the culmination of major projects which have resulted in an exceptional 43% circulation increase. This work was recognized through the receipt of the Provincial Angus Mowat Award of Excellence for the development of Child/Youth Services. The Pelham Public Library Board, Staff, Friends groups, supporters and/or patrons are all proud of this library's accomplishments and dramatic increases. Other important milestones:

- **New automated circulation system!**

As our Sagebrush system was almost ten years old, the Library Board began planning for a new automated system in 2004. The Pelham Art Festival, Pelham Friends, Maple Acre Friends and the Town of Pelham all contributed to the matching funds required for the project. Upon receiving approval for a Trillium Grant for \$65,000 in April 2005, the tremendous work required of a small library to stage a new system began. With only two staff members working on the project, and after six intensive months preparation, the Pelham Library went live on the Dynix Horizon system October 5, 2005. Now, anyone can visit our catalogue via the Internet. Pelham card holders can reserve books, use e-books, look at their accounts and renew books all from the convenience of their homes.

- **New Pelham Library Website!**

With the assistance of the Community Access Program we were able to hire Jonathan Cipryk for several months to design a completely new library website. The Library now offers special sections and links for homework help, parenting, teen interests, helpful websites and much more! Check out the many features for all ages at www.pelhamlibrary.on.ca.

- **E-books (Electronic Books)**

Because of our new website, the Pelham Public Library is able to offer a brand new format to our residents. New e-books will be added each year to our already great selection of print books, DVDs, magazines, videotapes and audiobooks.

- **Teen Service Development**

With the assistance of a Niagara Community Foundation Grant in 2005, the Pelham Public Library can now offer teens much improved service. The grant enabled us to improve the collection of young adult magazines, fiction and non-fiction at both locations. We put a special emphasis on adding to the books, videos and DVDs on topics for teens at risk, such as drug use. Teens now have their own special section at the Fonthill branch with new seating and a magazine rack.

- **Major Building Improvements**

At the Fonthill Branch, new carpet installation in January, a new roof in October and a major garden renewal in October are helping us to maintain the 18-year-old Fonthill library branch. Special thanks to the Pelham Horticultural Society for their support and advice with the Fonthill garden landscaping project.

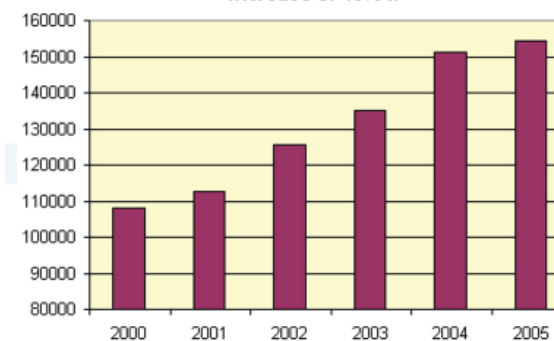
Once again, our heartfelt thanks to our many volunteers, sponsors both large and small, institutions such as the Trillium Foundation, and our Friends groups. You so generously donate funds, enthusiastic support and time to help us improve your Pelham Public Library.

Robert Winter
Board Chair

Stephanie Stowe
Library Director

Annual Circulation Statistics 2000-2005

Increase of 43% !!



Circulation 108,057 112,633 125,635 135,168 151,198 154,501

Annual Statistics 2005

	2004	2005	% +/-
Circulation of all Materials			
Fonthill	134157	137939	3%
Maple Acre	17046	16562	-3%
System Total	151203	154501	2%
Internet Bookings	13405	11921	-12%
Collection	57648	58861	2%
Membership	8453	7885	-7%

Please view our 2005 audit report on our website or ask to see a copy at the Fonthill Branch.

Mission Statement

The Pelham Public Library, the informational and cultural hub of the community, will provide accessible and equitable life-long learning and leisure materials for the Town of Pelham. Through our staffing, collections, programs, and buildings, the Library provides a relevant and convenient portal to resources and services.

Vision Statement

As a vibrant, efficient, responsive institution we will fulfill community development needs within our traditional context and anticipate new avenues for expanding our role as the cultural cornerstone of the community.

Strategic Plan 2005

The Pelham Public Library Board has successfully completed an ambitious Strategic Plan. In 2005, the following final segments of the plan were accomplished:

Capital Improvements - new carpet installation in January, a new roof in October and a major garden renewal in October are helping us to maintain the 18-year-old Fonthill library.

Electronic Development - with an attractive and dynamic new website, several new public access computers, rearrangement of furnishings, and our new state-of-the-art Dynix automated circulation system, the Pelham Library has moved to 21st century library service. Thanks go to the Community Access Program and Trillium Foundation for their support.

Children's and Teen Services - by developing a new teen area at the Fonthill Branch, and ensuring sustainability for the Early Years Programs, Pelham Public Library now offers a range of literacy based children's programming comparable to much larger libraries. The receipt of the Angus Mowat Award for Excellence and large circulation increases in both children and teen book circulation, have been gratifying and encouraging.

Forward to the Future - with five years of steady circulation increases totalling 43% and dramatic service improvements, the Library Board is now planning for a new 2006 Strategic Plan. With the help of Niagara Community Foundation, this new Plan will be ready in Fall 2006.

Thank You Early Years Challenge Fund Grant



Before

Fonthill Branch



After



Maple Acre Branch



The Early Years Challenge Fund, in partnership with the Pelham Public Library Board, Maple Acre Friends, Pelham Friends, Pelham Art Festival and the Town of Pelham have helped the Pelham Library realize its vision of children's services. With \$35,000 total from the Early Years Fund and matching funds from Friends groups, the library has been able to:

- Design new children's programs – Babies First, Toddler Time, and Dad 'n' Me
- Offer Parent Workshops on a variety of topics from Die-cutting to Discipline
- Visit all local daycares, JK, SK and Grade 1 classrooms to promote reading
- Improve resources by adding new books, toys and audio materials
- Establish new parent resource section at Fonthill Branch
- Provide new furnishings – extensive new shelving at both branches, new couches and chairs at Fonthill, new children's tables and chairs at both locations
- The Pelham Public Library Board provides free space in the Fonthill Branch for regular Friday morning visits from the very popular Early Years Mobile Unit
- Early Years Literacy Specialists, Public Health staff, ECCDC all assisted the Library staff with resources and program development. A special agreement between the Library and Pelham Cares allows underprivileged children to attend programs at no cost to families.

As a result, the Pelham Public Library won the Angus Mowat Award of Excellence for the development of Child/Youth Services. The Board and Staff look forward to continuing to provide these great levels of service.

Special thanks go to our Early Years Coordinators Shannon McNevin, Tara Druzina and Maria Calcagno whose enthusiasm and expertise were invaluable.

The Early Years program was completed in 2005. Thank you so much for your help!

Thank You Early Years Challenge Fund Grant



Before

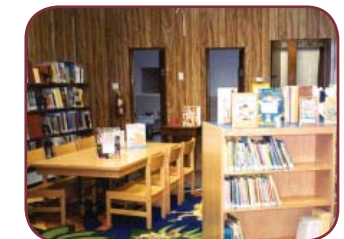
Fonthill Branch



After



Maple Acre Branch



The Early Years Challenge Fund, in partnership with the Pelham Public Library Board, Maple Acre Friends, Pelham Friends, Pelham Art Festival and the Town of Pelham have helped the Pelham Library realize its vision of children's services. With \$35,000 total from the Early Years Fund and matching funds from Friends groups, the library has been able to:

- Design new children's programs – Babies First, Toddler Time, and Dad 'n' Me
- Offer Parent Workshops on a variety of topics from Die-cutting to Discipline
- Visit all local daycares, JK, SK and Grade 1 classrooms to promote reading
- Improve resources by adding new books, toys and audio materials
- Establish new parent resource section at Fonthill Branch
- Provide new furnishings – extensive new shelving at both branches, new couches and chairs at Fonthill, new children's tables and chairs at both locations
- The Pelham Public Library Board provides free space in the Fonthill Branch for regular Friday morning visits from the very popular Early Years Mobile Unit
- Early Years Literacy Specialists, Public Health staff, ECCDC all assisted the Library staff with resources and program development. A special agreement between the Library and Pelham Cares allows underprivileged children to attend programs at no cost to families.

As a result, the Pelham Public Library won the Angus Mowat Award of Excellence for the development of Child/Youth Services. The Board and Staff look forward to continuing to provide these great levels of service.

Special thanks go to our Early Years Coordinators Shannon McNevin, Tara Druzina and Maria Calcagno whose enthusiasm and expertise were invaluable.

The Early Years program was completed in 2005. Thank you so much for your help!

Thank You Community Access Program (CAP)

The Community Access Program (CAP) was initiated by Industry Canada in 1997. Its purpose was to provide access to the Internet for all



Industry
Canada

Industrie
Canada

Canadians through the provision of computer equipment, Internet lines and the staffing to offer help and training to the public.



Thanks to the efforts of the Pelham Public Library CAP Committee - Sandee Matthews, Anderson Ferguson, Ron MacDonald, Rodney Craig, Beverly Craig and June Bowslaugh - both branches of the Pelham Public Library were able to access CAP funding and introduce public computers in 1997.

From 1997 to 2005, CAP funding of over \$70,000 allowed both library branches to:

- Purchase new Internet computers for both locations twice as well as gradually increasing the number of computers over the years
- Buy furnishings and chairs for the public using the computers
- Offer individualized computer assistance on an “as-needed” basis
- Develop the first website for the Pelham Public Library and in 2005, mount a completely new website, www.pelhamlibrary.on.ca
- Offer ongoing, reasonably-priced Internet and computer classes
- Provide wireless access for Fonthill computer users
- Offer many local young people valuable work experience in the computer field

Most importantly, the Pelham Public Library has been able to offer free Internet and word processing access to the public for 9 years, and continues to offer services for free.

Although the Community Access Program ceased in 2005, the community of Pelham and the public library continue to enjoy the benefits that this program initiated. We are very appreciative of the program funding and resources it has provided. Thank you!



Thank You Community Access Program (CAP)

The Community Access Program (CAP) was initiated by Industry Canada in 1997. Its purpose was to provide access to the Internet for all



Industry
Canada

Industrie
Canada

Canadians through the provision of computer equipment, Internet lines and the staffing to offer help and training to the public.



Thanks to the efforts of the Pelham Public Library CAP Committee - Sandee Matthews, Anderson Ferguson, Ron MacDonald, Rodney Craig, Beverly Craig and June Bowslaugh - both branches of the Pelham Public Library were able to access CAP funding and introduce public computers in 1997.

From 1997 to 2005, CAP funding of over \$70,000 allowed both library branches to:

- Purchase new Internet computers for both locations twice as well as gradually increasing the number of computers over the years
- Buy furnishings and chairs for the public using the computers
- Offer individualized computer assistance on an “as-needed” basis
- Develop the first website for the Pelham Public Library and in 2005, mount a completely new website, www.pelhamlibrary.on.ca
- Offer ongoing, reasonably-priced Internet and computer classes
- Provide wireless access for Fonthill computer users
- Offer many local young people valuable work experience in the computer field

Most importantly, the Pelham Public Library has been able to offer free Internet and word processing access to the public for 9 years, and continues to offer services for free.

Although the Community Access Program ceased in 2005, the community of Pelham and the public library continue to enjoy the benefits that this program initiated. We are very appreciative of the program funding and resources it has provided. Thank you!

